

Annual Report 2017

















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#### **Counties Manukau West**

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#### **Counties Manukau South**

64 Wood Street Papakura 09) 295 0313

#### **Auckland East**

Cnr Taniwha ST & Line Rd Glen Innes (09) 524 1937

genesisyouthtrust.org.nz youtube.com/user/GenesisYouthTrust www.facebook.com/pages/Genesis-Youth-Trust

## About Us



**Genesis Youth Trust** is a Charitable Trust working in communities across Auckland with at risk youth and their families. Our long term objective is to reduce re-offending, including serious and persistent offending, by addressing the underlying causes, engaging our clients into education, employment, training and connecting them into positive community activities.

#### The need for our services:

Genesis Youth Trust is the largest Police affiliated "Youth Development Programme" in New Zealand, targeting the most prevalent at risk youth from areas of high need within Auckland. We have been operating for over a decade and are a proven performer, often used as a benchmark in our sector.

#### Services:

#### **Intervention Services:**

Youth Work Social Work Integrated Case Management (ICM) Child Case Management (CCM)

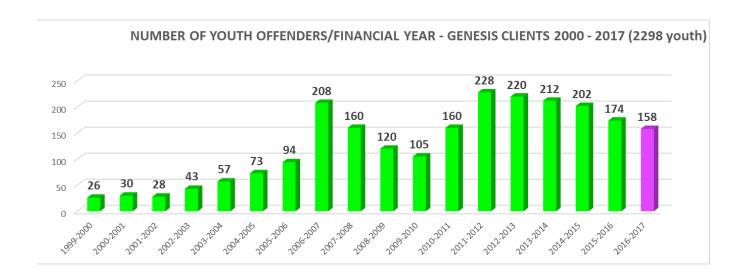
#### **Support Services:**

One to One mentoring
Group Mentoring
Boys Mentoring
Girls Mentoring
Individual Counselling
Parenting Education Programme
Family Therapy



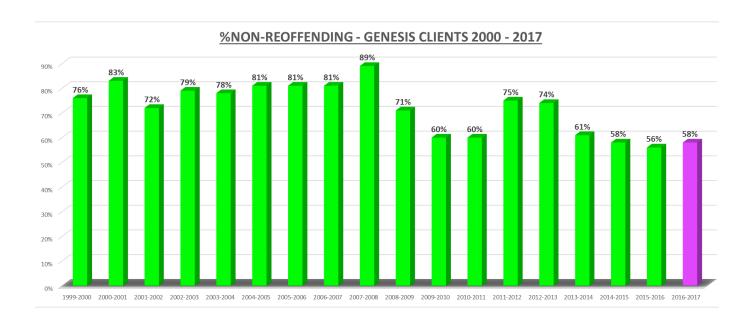
# Measuring Success





Genesis has worked with 2298 Youth since 1999 -2000

Our **non-reoffending rate** for youth who engaged in our programme w within the 2016—2017 financial year was 58%, an improvement on the previous year and due in part to the success of group programmes run during the year and the focus and drive of our team. The need to scale back on operations and staff numbers due to budget constraints is reflected in a lower number of client referrals (158) accepted during the 2016—2017 year.



72% Average non-reoffending success rate

# It all Starts with the Heart



## Our Strategic Heartbeat:

Having a heart for youth that offers **HOPE** and **RESTORATION** for youth offenders and their families in the wider Auckland Region

## Our Logo:

#### Ngakau Nui, Ngakau Ora

The symbol of a Healthy Heart the larger heart – Genesis - supporting and embracing the smaller heart in the middle – our youth

#### Te Rere o Te Manu

Full flight of the Bird -Symbolising the youth in full flight, the strength and confidence to soar to their highest potential

Four strands represent a 'transformational journey' of spiritual, physical, mental and whänau wellbeing which 'converge' together at the apex where the young person is then 'soaring' like a bird or riding the crest of a wave!

Nga Tai o te
Moana-nui-a-kiwa
The waves (tides) of the
Pacific

Te Taha Wairua - the Spiritual Wellbeing of a person
Te Taha Tinana - the Physical Wellbeing of a person
Te Taha Hinengaro - the Mental Wellbeing of a person
Te Taha Whanau - the Whänau Wellbeing of a person

# Our Values



# Team Work

Being a supportive, productive and united team

# Excellence

Providing a professional, sustainable and customised service

# Servanthood

Serving others in humility and compassion

# Action Focussed

Doing what matters, putting first things first

# Trust and Integrity

Building relationships based on trust and impeccable integrity

# Unconditional Love

Being non-judgemental and respectful

# Our Purpose



To reduce levels of youth-offending in New Zealand's most affected communities within the Auckland Region through enabling at risk youth to profoundly transform their lives for the benefit of themselves, their whänau and their community.

## **Desired Outcomes**

- Communities become more vibrant, optimistic and safe.
- Transformed youth offenders become constructive participants in New Zealand's future rather than being trapped in a life-time of crime.
- Our Youth offender families / whänau become more heathy and functional.
- The inter generational cycle of crime is broken to offer a better start in life for the children of our clients.

## **Core Competencies**

- A holistic intervention combining youth work, social work, mentoring, counselling & family services to achieve lasting positive change.
- Forging and maintaining effective working partnerships with the Police and other key agencies.
- Ongoing research, innovation and best practice that shapes our programmes and interventions.

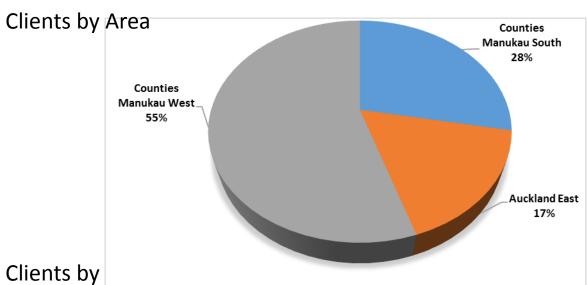
## **Guiding Principles**

- Every young person and their family/whänau has the potential to change.
- Young people will thrive in a positive family environment.
- Lasting change is an internal transformation of the heart, mind and soul.

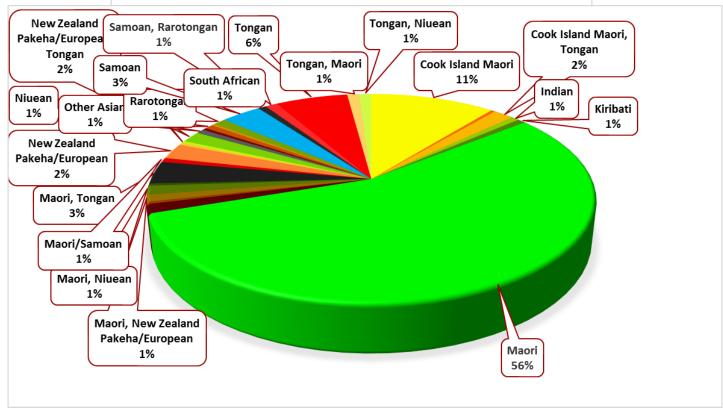


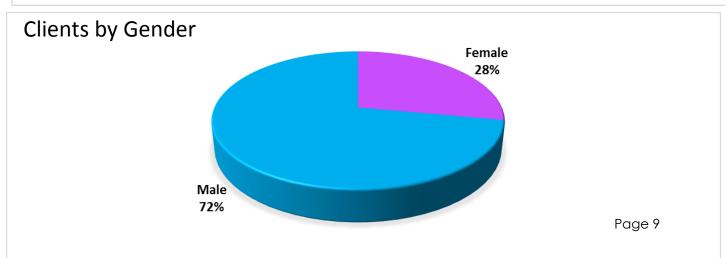
# FY 2017 Stats











# Chair Report





Nga mihi ki a koutou katoa.

Genesis' strategic heartbeat is about having a heart for youth that offers hope and restoration for youth offenders and their families in the wider Auckland region and beyond. We serve as a 'beacon of hope' to stop youth offenders from becoming trapped in a lifetime of crime.

Genesis succeeds most of the time.

Each life so transformed is of immeasurable value to the individual, their family or whänau and those who otherwise would become the victims of crimes. It also represents a potential lifetime cost saving to New Zealand of over \$3 million per serial offender in incarceration costs.

Genesis serves as a "beacon of hope" to stop youth offenders from becoming trapped in a lifetime of crime.

Our transformation process aims to equip and encourage these youth to become constructive participants in New Zealand's future. The inter-generational cycle of crime is hopefully broken and our transformed youth are empowered, in turn, to offer a better start in life for their children.

Facilitating lasting change is a profound challenge. At our board meetings we have a custom of opening and closing our meetings with a karakia (prayer) where we ask for divine guidance on the governance decisions being made. We pray also for divine wisdom in how those decisions will be implemented by trustees, management and staff as we go about our

organisational purpose of profoundly transforming the lives of youth offenders.

We know that our young people's transformational journey is not just about restoring physical wellbeing but also about restoring mental, spiritual and whanau wellbeing (as depicted in our Genesis logo).

Our karakia also honours the 'genesis of Genesis'. When our GM, Sgt Rob Woodley, first founded the organisation 17 years ago, he based it on the Biblical truths of Isaiah 61:1 which recognise the importance of binding up the 'heartbroken' and freeing 'captives' from their 'afflictions'.

Financial Challenges: Over the last year Genesis has had to scale back significantly on it's operations and staffing in order to remain solvent. It's not just our young people that needs transformation; the same applies to Genesis Youth Trust as an organisation! For several years now, the Board has been acutely aware of the need to grow the organisation and diversify our level of dependence on any single revenue stream.

Back in 2013 we set ourselves a policy of not having more than 25% of revenue coming from a single source. But we have been largely unsuccessful in reducing it from around the 80% mark which comprised a 'High Trust' contract with the Ministry of Social Development (MSD). These 'High Trust' contracts have now been superseded and future funding

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opportunities are not certain.

As at the close of our current financial year, Genesis has nearly half the Trust-paid staff it had a year ago and therefore severely reduced capability to have a lasting impact on the communities we work in, all of whom are grappling with having amongst the highest levels of youth offending in the country.

Our financial reserves were never that high and have come under even more pressure as we strive to retain our core capabilities in terms of people, processes and purpose and seek a new pathway to both survive and ultimately thrive.

The team, the managers and the Board have all persevered through a challenging time and we're grateful that, for Genesis, there is light at the end of the tunnel!

Social Bond Opportunity: For the past four years, we have been relentlessly pursuing the opportunity to be chosen as a 'pilot' for a completely new way of funding social investment in New Zealand known as Social Impact Bonds. It's been a gruelling drawn-out journey. Of the 50 organisations that put their hand up at the start, we are the only survivor! That said, we are already a much stronger organisation with a sharp focus on what we can do better to enhance our interventions for offending youth and how we are going to track our success.

Social Bonds (SB) have been in place elsewhere for some time now, including Australia, so we are well placed to learn from others. It may be a controversial approach to funding social investment but:

- It's providing Genesis with the opportunity to be fully funded (for our operations and our overheads) for the first time in our history;
- It's giving us security of funding for the next 6

years (so long as we perform well);

- It's allowing us the luxury of working at least twice as long with our offending youth to have a more enduring impact on their lives, and those of their whänau, improving the likelihood of us breaking the cycle of intergenerational crime;
- As the SB pilot is bedded down and begins to demonstrate its value, it gives Genesis the chance to leverage from our success and expand our scope of operations, both geographically and in the type of service delivery we can offer.

In achieving the last of these objectives, Genesis finally has a pathway for becoming a service provider with a diversified and sustainable revenue streams. Never again do we want to find ourselves in the predicament we've been in throughout the past financial year.

Genesis's tenacity has paid off in being chosen as a Social Bond recipient—a government pilot that only pays for outcomes once outcomes are achieved.

As the first New Zealand registered charity to venture into this new way of funding social services by government, we recognise this pilots' significance beyond the clients and family/whänau enrolled in the programme and, indeed, beyond Genesis as an organisation per se.

We look forward to making the most of this unique opportunity as we work cooperatively with others including The Police, Ministry for Vulnerable Children Oranga Tamariki, Charities Services, Crown Law, Ministry of Social Development, Ministry of Health and others.

# Chair Report Cont.



Two wholly owned subsidiary companies have been set up within Genesis to govern and manage the Social Bonds which will be subject to very high levels of scrutiny

G-Op Ltd: Although the Social Bond represents in excess of 75% of our anticipated funding in the 2017-18 financial year, Genesis will be sourcing other service delivery contracts. So there is a need to 'ring fence' our Social Bond activities via a wholly owned subsidiary company charged with all performance management aspects of our Social Bond.

G-Fund Ltd: A second wholly-owned subsidiary company is being established as a Special Purpose Vehicle (SPV) overseeing the funding aspects of our Social Bond from the Crown and Investor perspective. This is a standard way of managing bond -sourced funds.

**Boosting our executive management** capability: Genesis has been very well served by Sgt Rob Woodley since its' inception and we look forward to this continuing well into the future.

I particularly want to acknowledge the sustained level of support Rob has given to myself as Chair as we have beavered away to become a SB recipient.

With the extremely high level of accountability required under the SB, the time has arrived for Genesis to also appoint a CEO to support the organisation's transition under the requirements of the SB.

We are delighted to advise that Mr Murray Edridge has just been appointed to the CEO position for a 6 month term. Murray brings a wealth of senior executive experience to the role.

Concluding Remarks: The past year has been a very turbulent time for Genesis and everyone associated with it – trustees, managers and staff. Succeeding in getting the SB over the line has involved a huge amount of extra work for Trustees and I am deeply indebted to them all for their patience and support.

I want to take this opportunity to say a heart felt thank you to past and current trustees, Genesis management and staff, and to all those who have assisted and supported us over the past year – especially our partner agencies, our funders, and those who provided expertise and guidance on the SB journey.

In conclusion, Genesis has been perilously close to regressing back to where it was in 2010 but is instead in the privileged position of shaping its' own destiny and growing to become a more capable service provider over the next 4-6 years as we develop the capability to serve the needs of a much higher proportion of the nation's serious youth offenders.

Nga mihi

Dr Stuart Crosbie, Chair

# What does the Social Bond mean for Genesis Youth Trust?



Genesis is New Zealand's largest Policeaffiliated 'youth development programme' with a solid track record since 2000. The level of funding under the SB will allow Genesis to undertake an enhanced intervention as depicted in the diagram on this page.

The enhanced intervention differs from what we have done previously in that:

- Only youth that are more serious repeat offenders will be chosen for the programme (step 1).
- The assessment phase (step 2) is much more thorough, where a validated psychological assessment tool is to be used (our LEAD measure) first to quantify client risk factors and then again at steps 3, 4, 5 and 6 to quantify risk factor reductions the effectiveness of our intervention is therefore being evaluated as we go along, giving the opportunity to customise and adapt. Genesis is employing a clinical manager to lead this part of the programme and the assessment process will be audited both internally and externally to ensure accuracy and repeatability.
- The intervention lasts twice as long as before with the inclusion of a double cycle (Stage A and Stage B)
   rather than just a

  genesis
  youth trust

single cycle (Stage A).

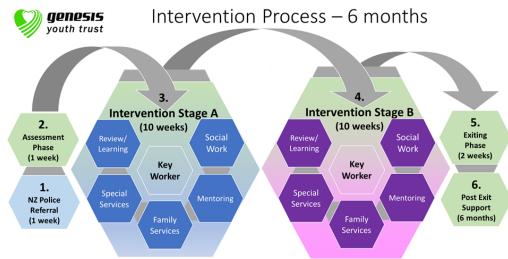
- There is a much stronger focus on mentoring in both Stages A and B.
- Much more ongoing post-exit support will be offered than in the past (step 6).

The underlying principle of a social bond is that the government does not fund inputs nor outputs, but outcomes only. Therein lies several challenges including how you quantify outcomes and having sufficient working capital until those outcomes can be achieved.

Social Bonds funding will allow Genesis to work with 1,000 serious youth offenders for twice as long and continue to support them afterwards.

Using Police data, Genesis can track whenever any of its clients re-offend in the 24 month period after enrolling in a Genesis programme. This is the ultimate LAG measure by which government will pay. For clients enrolled in the first 2 years; Genesis has to reduce re-offending levels on average by at least 5% to trigger payment and by 10% on average for clients enrolled in the last 3 years. Bigger reductions result in bigger payments.

Genesis is pioneering the use in New Zealand of a psychological assessment tool which measures "risk factors" of youth offenders and how these change during and after intervention.



# What does the Social Bond mean for Genesis Youth Trust? (Cont.)



The complexity in this arrangement has been carefully crafted to ensure the government is paying enough early on to fund modest investor returns on outcomes that look encouraging (LEAD outcomes) whilst only paying the full value to investors once the LAG outcomes are known.

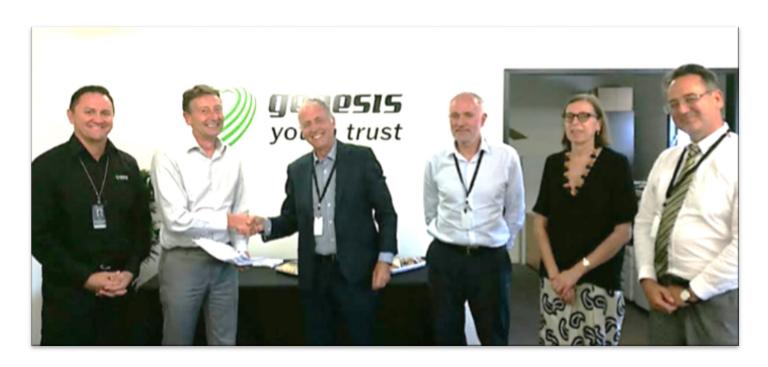
Investors have invested \$6 million in Genesis for 6 years and only get their money (and interest) back, if Genesis is successful in reducing reoffending levels beyond that achieved in the past.

It's important to appreciate that the Crown (and society in general) remains a (financial and social) beneficiary throughout, and this is best expressed when re-offending levels drop below the trigger levels for payment; the total

benefit to society is estimated to be around \$37million.

A new national-level Letter of Agreement (LOA) has been signed with New Zealand Police which confirms the nature of the relationship between the organisations moving forward. In particular, the Police have agreed to Genesis having access to key performance data, so we can track re-offending levels of clients, and Police have also committed to maintaining their current resource support (staffing and premises) for Genesis.

Genesis values highly the strong levels of cooperation and support received from the Police.



Signing of the Outcome Agreement for the Social Bond – from left to right" Rob Woodley (Genesis GM), Carl Bakker (Project Director, Social Bond), Stuart Crosbie (Genesis Chair), Andy Reid (Director Cranleigh), Christine Smith (Director Securitisation, ANZ) and Paul Stevenson (Director Synergia).

# GM's Report







the lives positively changed by our amazing staff and volunteers absolutely have the

"X-factor" to be agents of hope & restoration for our young people and their families

Of special note are those staff who have juggled working at Genesis and their family commitments with study to obtain higher educational honours. Jack Scanlan has been accepted to commence his Doctorate in Social Work. We also celebrated Emil Huch, Moses Lehauli, Tai Brown & Richard Takapautolo receiving their Bachelors degree in Social Work.

We were blessed to have some amazing volunteers and Social Work student placements join our team to help deliver innovative Mentoring and Whänau programmes.

environment has left the sector feeling nervous including Tagz Out, Otahuhu Family day, and uncertain about the future. This was Everyday Hero's and Bluelight events in compounded for Genesis by the increased partnership with Police. need for our services as a preferred and trusted provider working with youth offenders in Counties Manukau and Auckland East. Funding uncertainty dominated staffing decisions and stretched our resources. Lower staffing levels have necessitated an "all hands on deck"

approach with our Managers taking on case loads. "The use of social media to

create notoriety, addiction to drugs, I have seen first-hand family violence, mental illness, youth population growth and the breakdown of the family unit has all been who recognised by experts as some of the triggers for youth offending" and are some of the common threads in the lives of young people we work with.

> Our Outcomes: Even with fewer staff this year we were able to work with 160 youth offenders referred from Mangere, Papakura & Glen Innes Police Youth Aid offices. We were able to achieve a 60% non-reoffending rate with a pleasing rate of youth engagement and reported improvement in attitude and self esteem.

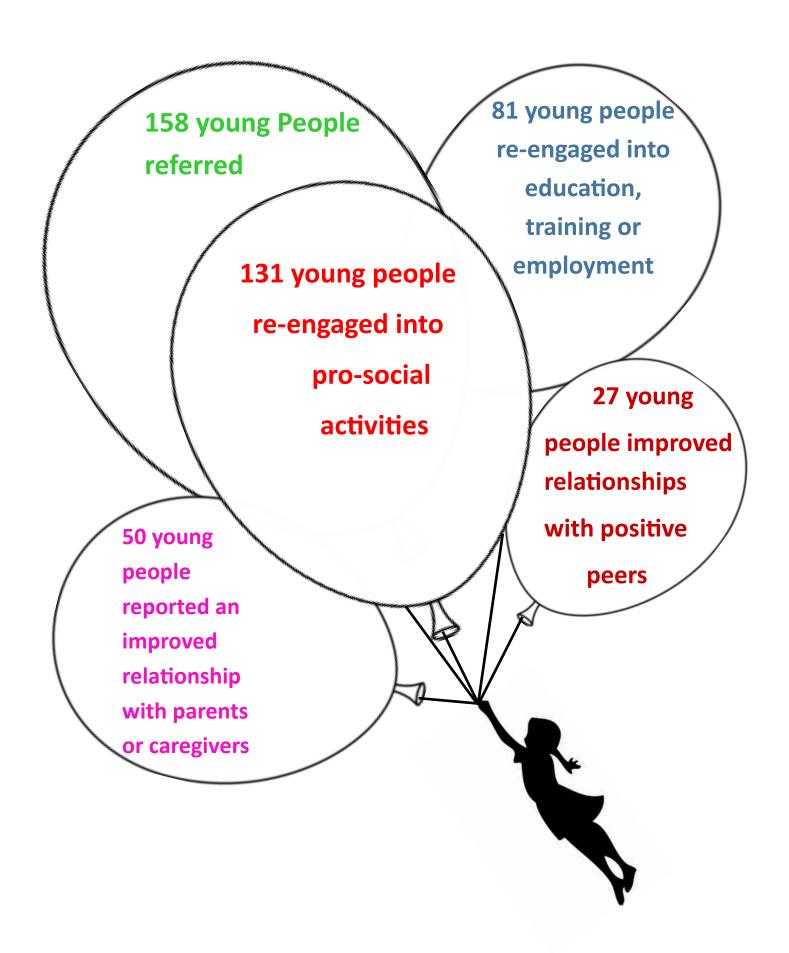
Our Operations: During the year we had the pleasure of showcasing Genesis, Ministers from Victoria & Western Australia as well as Chief Youth Court Judge John Walker. Our Challenges: Major changes in our funding Our team ran successful community events

> Our Supporters: Finally I wish to thank our very supportive Board for their expertise, time and wisdom. The ongoing support of Police Management is crucial to our operations as is funding from our Key Stakeholder MSD and from our generous sponsors.

Sgt Rob Woodley, General Manager

# Measuring Success







changes Our Heartbeat: Despite excellence. Contributing to our strong, steady placement requirements focused, working to the best of their abilities to needed to be met. provide hope, restoration and change. The passion to bring change in a young person's life exercises and strengthens the wellbeing of our collective healthy heart.

in the Otahuhu family event by providing music and MCing expertise. We added a new flavor to music with DJ Epati from ATWC working the mics with Su'e Masina and Moses Atiola". A very successful day of fun, laughter and celebration.

were another success as we continued to with young female offenders. As a team, we cater and support our local intermediate and continue to work collaboratively with other primary schools with music and MCing, agencies and with the mentoring and family providing a clear message that supported the services teams to ensure we make a difference school's focus for the season.

Our Challenges: Our team faced a number of their families. challenges this year with limited resources

and placing pressure on staff caseloads and the challenges over the past year our heart has move from 12 Waddon Place to a new venue kept a stable and regular rhythm for our at 92 Bader Drive. During this busy time, a community, aiming to serve to a high level of number of our team completed their study compounding pulse is having right people, talented and pressure amongst the team as deadlines

Over the past year young people referred to Genesis have committed vehicle crimes, assaults or theft and we are now finding high level offending such as aggravated robberies, "This year saw the team participate unlawful taking of a vehicle or dangerous driving in police pursuits has become more common.

Our Operations: Our team celebrated two of our own becoming fully qualified social workers with Moses Atiloa and Operations Manager Emil Huch both gaining their degrees from Te Wananga o Aotearoa. We also gained another qualified social worker with Colleen O'Brien joining our team, adding a level of Blue light discos, in partnership with Police, expertise to our team and enhancing the work for young people referred to Genesis and for

#### **Emil Huch, Operations Manager**



Many of the young people referred to Genesis have committed offences after being overly influenced by their peers. This was the case with Quincy,

As is the often the case with young people referred to Genesis, Quincy had a set number of hours of community service to complete as part of his plan. Genesis is extremely fortunate to have an ongoing relationship with the Salvation Army and our young people learn to give back to their community and to help others by packing food parcels, sorting donated items and assisting volunteers. Colleen picked Quincy up from home and dropped him off to complete his community service. Quincy eventually enjoyed the experience so much he completed much more than his prescribed 40 hours!

Quincy's parents began to see changes in their son's behaviour and at the start of the school year he returned to school. Colleen had prepared him for this transition, working with him to help him recognise triggers that may lead to offending and working on coping strategies.

A distraught call from Quincy's Mum saying Quincy wanted to leave school because he had found there was just too much temptation to reoffend prompted Colleen visit him during his lunch break. It soon became apparent that Quincy was determined in his decision and in fact he had already got the signatures of the majority of his teachers on his leaving form.

"An ultimatum from his Mum to either enroll in a course or to get a job drove Colleen's efforts to visit every local alternative education provider with Quincy in the hope of finding a course that would suit him". As a result of Colleen's encouragement and determination Quincy enrolled in a course which he now attends regularly and he is working towards becoming an apprenticed mechanic.

Quincy's family are impressed with the changes he's made which, in turn, have prompted changes within the family unit. Colleen still keeps in touch with Quincy, offering encouragement and checking in to see he remains on track and achieves his goals.

Colleen is a Youth Social Worker with the Counties Manukau West Team



Our Heartbeat: The Glen Innes based team are small in number but big on heart. They are also big on qualifications becoming the first Police Youth Development Programme in the country to have all staff social work qualified and registered. All that experience has been put to good use with 38 families referred, taking part in community events and assisting with over the counter enquiries during the year. A strong working relationship with Police Youth Aid and "Oranga Tamariki" Ministry for Vulnerable Children has enabled support to be provided to many of the top child and young offenders in our area with some very pleasing results.

Challenges: "With a spate of young female offenders causing concern in the area the GI team were pleased to welcome Viv from Counties Manukau South" who is completing her placement with the GI team and was able to bring her experience with working with young

women to good use and earned the respect of agencies in the area. Of equal concern is the increased seriousness of offences committed by, ever younger, child offenders.

**Operations:** A highlight of the year was the selection of Genesis GI by the Auckland Blues for an agency visit. The players really appreciated the work Genesis does in the community and our team appreciated the chance to meet the players in person. Other highlights include Jack being accepted onto Massey University's Doctoral programme and both Richard and Tai become registered Social Workers. Richard is now in his second year of postgraduate study and Tai is currently considering post graduate options. The team look forward to another year of strengthening relationships with local agencies and making a difference for young people at risk in their area.

Jack Scanlan, Project Manager



Johnny was typical of many young people who come to Genesis, he wasn't enrolled in education, had no qualifications or work experience but wanted a job.

He had a long history of offending as a child offender and, at 16, he was a youth offender with an alcohol addiction contributing to both his offending and troubled family life.

Tai suggested Johnny complete his learners driver's licence; he had a history of unlawfully taking vehicles and had no license to drive. It took a couple of approaches with and unsuccessful appointments before Johnny turned up for a course. Tai took him for his eye test and supported him during the learning process.

On successful completion of the course Johnny was the proud holder of his learners licence. Until he can sit his full licence he will have to have a fully qualified driver with him but Tai noticed a new found confidence and sense of achievement from working hard for something he really wanted.

With no male role model in his home environment Tai has built a relationship with Johnny based on mutual trust to the degree that he declines to work with any other agency.

Johnny recently graduated from the Genesis Youth Trust Servanthood Young leaders Mentoring Programme and has not reoffended since Genesis began working with him in May this year.

Tai is currently working with Johnny to determine what the next step may be with the hope of guiding him into training for employment.

Tai is a Youth Social Worker based with the Auckland East Team in Glen Innes





**Our Heartbeat:** The Counties Manukau South team are very energetic and passionate about making a difference in the lives of the young people and their families that they work with.

A strong relationship with Police Youth Aid and Oranga Tamaki Youth Justice teams has enabled Genesis to provide holistic support to young people who have been involved in offending. This has been a great opportunity for the Genesis team to encourage and help our clients to learn from their mistakes and to make some positive changes in their lives.

Our Challenges: Last year the Counties Manukau Team was impacted with a huge spate of serious female offending, which required a focused response from the team to implement a female mentoring programme to provide a more intense wrap around service. "Another challenge we have here in the deep south is that we have to travel as far afield as Tuakau, Pukekohe, Waiuku and Pokeno" to visit clients who will not answer their phones. This puts pressure on time and resources as often long trips are made only to find our clients are not at home.

Our Outcomes: Our team has been working hard to collaborate with all agencies to

provide the best to support and empower our clients and their families to make positives changes. Our Team have been involved in Blue-light Disco's which cover a lot of the schools that we deal with in our area. We also collaborated on programmes with Youth Aid during the school holidays completion of community service and life skills. This has allowed our clients to see that Police and Genesis work together to ensure their best interest and to ensure they complete their plans and make better choices for their future. Our team is action focused and stays positive while giving our clients a lot of chances to make the right choices.

Our Operations: The Counties Manukau South Team has been involved in several mentoring programmes, which have been very successful with our young people. The team has received a lot of positive feedback from our stakeholders about amazing work with clients referred to us. We have had great outcomes with our female clients in Papakura, a result of a lot of hard work from our female Social Worker. I am proud of the team and I know that we all look forward to an awesome year ahead of us.

Turei Marshal, Operations Manager



Many young people referred to Genesis exhibit behaviour which has its root in trauma or lack of stability in a home environment. Jaqueline lost an older sister and a cousin to suicide and was referred to Genesis after committing a number of common assaults. Drugs and alcohol were a means of dealing with grief and there were concerns about her health and wellbeing.

Vivienne established rapport with Jacqueline and describes her as a "such a brave young lady". She supported Jacqueline during her time with Genesis, picked her up and dropped her off to attend the Genesis SWAG (Strong Women Achieving Greatness) programme and later the Servanthood Young Leaders Programme.

As a result Jacqueline built friendships with her peers and gained confidence, she delighted her mentors as she began to exhibit leadership qualities. Although not particularly sporty Jacqueline relished the activities she took part in during mentoring programmes and supported others as she took part in rope climbing and white water rafting. She has since shown an interest in supporting her young cousin's netball games attending games and training and is considering joining herself.

Along with mentoring programme attendance Jacqueline spent time with a Genesis Youth Trust Counsellor to talk through underlying issues.

Education was a challenge and with the help of Whirinaki ATWC and Alfriston College and with Viv's support Jacqueline is reviewing options for courses which may best suit her needs. Ultimately she would like to be employed in retail and hopes to one day own her own store.

Viv worked hard to ensure the support services involved in Jacqueline's life were been kept informed and they in turn collaborated with Genesis in her care. Viv describes Jacqueline as determined and driven, Jacqueline feels confident about her future and now knows when she sets her mind to something she can reach her goals.

Jacqueline has exited Genesis and we are confident that the qualities she showed while in our care will stand her in good stead for her future. She now has skills, coping mechanisms and support in place to ensure she will not be returning to Genesis in the future.

Vivienne is a Youth Social Worker with the Counties Manukau South Team

## **Support Services**



This year we have merged our therapeutic services mentoring, counselling and family services into one service, "Support Services".

"Real Relationships make a Real Difference"

Integrating into one Support Service gave us the opportunity to deepen our therapeutic approach and revamp the delivery of all our In reviewing programmes. our existing programmes, the theme of 'positive relationships' continues to be the core factor in developing on-going and lasting change for our young people and their families.

I would like to thank my amazing team: Richard, Tauva, Wilz, James, Dani, Rad and all my awesome Volunteer Youth Mentors for their hard work this year to ensure we deliver the best practice and innovative services for young people and their families. It is such a privilege to work alongside you all everyday. A special thank you to our Boss Rob for his supportive leadership and the wider Genesis team for supporting our on-going efforts.

#### Counselling and Family Services:

This year we have been able to revamp our Parenting Programme and transformed it into the "Whänau Focused Programme" which is designed to be more engaging and interactive. The Whänau Focussed programme this year celebrated 10 years of delivering a youth-centred, family focussed programme which is all about empowering, equipping and enhancing whänau/family relationships.

Young people and their families participating in sessions enjoyed our new fun and engaging communications Sessions.

We have also have made our Counselling sessions more interactive and youth friendly. Making sessions more engaging by taking young people to the golf range or to a quiet café for their counselling sessions – these approaches have showed to have a positive effect on on-going engagement and positive outcomes.

#### **Mentoring Services:**

We have been able to deliver over and above our contracted mentoring one on one numbers this year and credit goes to the support of the wider Genesis team. We have also been able to deliver a number of group mentoring programmes including two SWAG programmes for Mangere, Glen Innes and Papakura, one Group Mentoring Programme in Papakura and our new Servanthood Young Leaders Programme.

The Servanthood Young Leaders Programme has evolved from the initial pilot Group Mentoring Programme in 2015 and into an exciting new approach.





An example of one of the Service Project was when the participants on the programme were given the opportunity to contribute to and donate gifts they made and give them to a local retirement village and their local heroes, their doctors.

We ran two SWAG Girls Mentoring Programmes this year; one in Mangere in collaboration with CYFS and the NZ Police and another one for our Papakura and Glen Innes girls. The growing and ongoing number of female youth offenders continues to be a concern especially given the association with violent offending and youth gang involvement.

This year we were excited to have Jone from Belgium complete her internship with us as a youth mentor and we're very thankful for her awesome work. We also said farewell to one of our original Genesis Mentors, James Kaleti as he pursues opportunities and passions in the education field. I would also like to make a special mention of all our Student Placements and volunteers this year for their support.

A special thanks goes to our generous supporters; Sky City Community Grant for our Group Mentoring Programme: Servanthood Young Leaders Programmes, Auckland Council: SWAG Papakura and Glen Innes Page 24

Mentoring Programmes, MSD and our GYT Board who without their support we would not be resourced or able to make the impact we are making.

In conclusion, in the coming year we are excited about the potential opportunity to have an even greater and deeper impact on the lives of the young people and families, ensuring the importance of 'positive relationships' as the key to positive change. It is my hope, as a team, instead of being the ambulance at the bottom of the cliff picking up our young people after they fall, we develop our services in such a way that we scale up the cliff and build a fence around it.

#### Flora Apulu, Support Services Manager



## Mana Wahine



Sometimes our staff respond to a need by thinking "outside the box". An increase in young female offenders in the Papakura area prompted Youth Social Worker Abigail Broome to launch an initiative after observing a general lack of self-esteem in the young women referred to Genesis.

While young women like to look their best, for many of those coming from households where the budget is tight, purchases of shampoo, deodorant and personal hygiene items are luxuries rather than necessities. As a result the Genesis workers observed that young women were not always taking the best care of themselves.

"Mana Wahine" was born out of a desire to organise a day of pampering and education for young women and their significant female caregiver, a day of celebrating their gender, of learning skills and strategies for keeping themselves safe and well.

Abby, with the support of her team and the Policewomen in her area, set about gaining sponsorship, donations of products and services, booking a venue and sending out invitations. The local service clubs supported the initiative with grants as did many local businesses with the donation of goods.

The event was a huge success, as well as

being pampered with makeup, hair products and having their nails painted, the participants had the opportunity for a personal consultation with a Family Planning educator and gain some self-defence tips from Phil and Corinna from Protect Self Defence who taught the girls how to read the signs of dangerous situations and listen to their intuition.

Thanks to a generous number of donated goods and to grants from local service clubs, Abby was able to put together a hamper of products for each girl to take home.

The girls and their caregivers had a fantastic day, learnt some tips and tricks and useful information that they will carry forward through their teenage years and into adulthood.





Jone Cuijten contacted Genesis with a view to completing the internship requirement of her Batchelor of Special Education from Karel de Grote University in Belgium in New Zealand.

While Genesis regularly takes Student Placements from local educational institutions Jone would be our very first from an overseas University.

Jone impressed our team during Skype meetings with her enthusiasm, vibrant personality and contagious laugh! Soon afterwards our very first Dutch Student Placement arrived in New Zealand.

Why New Zealand? In Jone's words:

"I wanted an organisation that did a lot of activities and in NZ there are more organisations that do that. Plus I always wanted to go because of its beauty and culture."

This is Jone's review of her time with Genesis:

"In February 2017, my four-month adventure in New Zealand began, and what an adventure it was! I came all the way from The Netherlands to do my student placement with Genesis Youth Trust.

It was very exciting and scary at first to come all this way, away from my family and friends. However, in New Zealand I made a new family,

Genesis gave me such a warm welcome. They handed me all the opportunities I could wish for, gave me insight into their ways, including an introduction to 'kiwi slang' and they loved it when I mispronounced things.

I learned so much, not just from my colleagues, but also from the young people who trusted me and opened up to me. They taught me about their culture, gave me a "glimpse behind the curtain" and showed me that there's much more to them than meets the eye.

So, what I'm trying to say is, my adventure with Genesis has been amazing! It was a journey with love and laughter, with highs and lows, but most of all an unforgettable experience."

Jone joined the Support Services team and took an active role in revamping our Whänau Programme taking a leadership role in activities and assisting with organisation. She was instrumental in developing an introductory video for young people and assisted with mentoring of young women referred to Genesis. It wasn't all work as she made a determined effort to visit as much of the country as she could during her stay.

# Breeze's Story



Our part time mentor, Danielle, quickly established a rapport with Breeze when she was referred to Genesis after a few wrong choices resulted in a serious charge.

Dani set about to become a role model for Breeze helping her to understand the importance of making good choices and how actions determine the outcome, either good or bad, in all situations. She worked with Breeze to build self-esteem, confidence and belief in her own abilities.

Breeze is a typical young lady with an interest in fashion, she loves music and her family. While she was outwardly a bubbly, outgoing sociable lacked and person, Breeze confidence and she experienced some time management issues. Dani worked with her, fostering her interest in music introducing opportunities to explore courses, worked with expressing her feelings communicating effectively; the calendar on phone assisted with those time management issues.

Breeze was expecting her first child and Dani helped her work through concerns about becoming a young

Mum, took her to fitness sessions and fostered her decision making skills in preparation for motherhood and encouraged her to complete her schooling and gain her NCEA level 2 before her baby was born.

Dani was excited to meet Breeze's daughter, Susan, in March this year. Breeze has embraced the responsibility of being a Mum, she achieved every goal she set herself during her time with Genesis. Motivated by what she has learnt, and by wanting the best for her daughter, she is committed to never getting into trouble again. Dani is confident Breeze has a bright future ahead of her and continues to keep in touch to provide support and encouragement.

#### Dani works part time as a Genesis Mentor





The roles our Mentors perform for young people referred to Genesis are varied but most often entail being a trusted confidante, a role model, working with young people to boost their self-esteem and to recognise their strengths and reach their potential. Often this timely intervention when young people are feeling lost and are struggling with a clear direction in life is enough to set them back on track.

When Tyler was referred to Genesis after taking a vehicle unlawfully our, then student placement (and now part time mentor), Rad, was assigned to him. Tyler is the oldest of four in his family raised by a single mum and he was creating havoc at home. He was associated with a youth gang as well as getting into trouble with Police.

Tyler lacked a positive male role model and he had a dream of becoming a barber, Rad helped Tyler set goals including getting into a barbering course, learning the people skills he would need to retain a loyal client base and worked with him on interview skills.

Rad also worked with Tyler to recognise the potential impact of the example he was setting his younger siblings and the need to show his mother respect.

When Tyler's second court appearance at Rangatahi Court was coming Uр Rad focussed him his on preparing for appearance. Like most young people he wasn't confident about speaking in front of strangers and struggled to introduce himself and share his pepeha. As a result of Rad's support Tyler was able to share his pepeha confidently without looking down and referencing notes on his phone and he was given a clean slate discharge.

Tyler has shown growth since his time with Rad, his relationship with his mother has improved and he is striving to be a better role model to his younger siblings. He has now started his new barber course, a step closer to achieving his goal of becoming a barber and to making positive changes in his life.

Rad completed his Student Placement with Genesis and from July 2017 was employed part time as a Mentor.



We recognise that one of the keys to change for a young person is working with their family to improve the home dynamic and to equip parents with the skills to deal with the challenges facing their young people and the family unit.

When their 16 year old son Mikaele was arrested and referred to Genesis his Mum Naomi and her family of five attended the Genesis Whänau programme, Mikaele's father was working away from home at the time.

Incorporating activities in our newly revamped Whänau Programme reinforced the topics discussed and maintained the participants

interest. Whänau Programme topics typically include anger management, setting boundaries and the importance of rules and consequences, the effects of drugs and alcohol, financial management, teen cognitive development and roles and responsibilities within the family unit.

The importance of positive affirmation and encouragement was illustrated to participants with a toothpick puzzle with each family member attempting to remove

toothpicks without moving others, this encouraged teamwork and reinforced the idea of the importance of each individual family member and of working together as a team.

Communication skills are essential to a healthy family unit so a minefield set up in the Genesis's Whänau room and one blind folded family member being guided by another issuing verbal instructions and directions illustrated quite clearly the importance of clear communication and active listening.

Mikaele's family's willingness to engage and to apply tools learnt during the programme brought about change within their family. The family met to discuss tools learnt and when Richard visited the home some time later and met Mikaele's Dad for the first time it was encouraging that he had noticed the positive change in his family and was keen to complete the Genesis Whänau Programme himself.

Richard is sure the family will go from strength to strength with the application of skills they have learnt.

Richard is a Counsellor and Coordinator of the Genesis Whänau Programme.

# Moko's Story



Moko was 15 when he was referred to Genesis for burglary. He exhibited anger issues with other professionals and peers in the course he was attending.

His Youth Mentor, William (Wilz), discovered Moko was an active, "hands on" person with an interest in anything mechanical and bike riding was something he enjoyed.

Goal setting was key to Moko's intervention including working on his people skills, being able to speak to others without becoming frustrated and angry. Wilz arranged a community project, building a mountain bike from scratch through a local bike club "Mangere BikeFit". Moko completed the build during the five week course and got to take the completed bike home afterwards.

The bike building sessions helped to increase Moko's confidence and communication skills as he spoke with facilitators, elders and other young people in the bike club. He slowly

came to realise the importance of gaining the respect by others and of respecting their property. For Wilz it was encouraging to see Moko open up, relax and laugh more.

Moko acknowledges that he has done wrong, now wants to further his education in his chosen career pathway of mechanics.

Wilz describes Moko as a "very strong, resilient young person" who achieved a lot during his journey with Genesis even though he may not have realised it himself. He was calmer, helpful and gained respect from others during his bike build which speaks volumes for a young person still trying to adjust to gaining positive feedback and to interacting positively with others. Wilz is confident Moko has gained skills which will stand him in good stead in his future.

Wilz is a Youth Mentor with Support Services



## Our Team





Sgt. Rob Woodley General Manager



Suzanne Teague **Business Practice** Manager



Emil Huch **Operations Manager** 



Su'e Masina Youth Worker



Mike Veukiso



Colleen O'Brien Youth Worker



Erika Rodriguez Parker Moses Lehauli





Sam Sinipata



Turei Marshal **Operations Manager** 



Vivienne Kapua Youth Worker



Mark Donaldson



Jonathan Phillips Youth Worker



Abigail Broome



Jack Scanlan Project Manager



Richard Takapauto-lo Child Case Worker



Tai Brown Youth Worker



Flora Apulu Support Services Manager



James Kaleti



William Puiri Youth Mentor



Danielle Faalolo Youth Mentor



Richard Lewis Counsellor



Tauva Ah-Hing Counsellor

## Our Trustees





Stuart Crosbie, Chair since 2011 Skye Nicholls Trustee since 2007



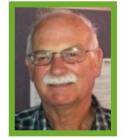
Trustee since 2014



Henare Clarke, Trustee since 2007



Louise Darroch Trustee since 2014



Bill Alden Trustee since 2002



Jack Crutzen Trustee 2007—2016



Chris de Wattingnar Trustee 2013—2017

**Risk Committee** Skve Nicholls Louise Darroch

**Finance Committee** Henare Clarke Bill Alden

**GM Review Committee** Stuart Crosbie Skye Nicolls

# Our Sponsors

enesis Youth Trust is fortunate to receive support from our key stakeholders, the Ministry of Social Development and NZ Police.





huge thank you to the funding organisations whose support has allowed us to reduce our overheads, to visit families in their home to provide additional whänau support, to expand our mentoring programmeme, to hold our annual Tagz Out tournament, to maintain our vehicles and to go "over and above" with those clients who need more time, care and support to make positive changes in their lives.





Mangere Markets Trust Rotary Club of Papakura Rotary Club of Drury Lions Club Papakura Nathan Family Prisma Facilities Management Various Private Donors







# A Fruitful Partnership

A partnership with Kiwiharvest, Auckland's needing an extra hand. perishable food rescuers, has provided an opportunity to supply our most needy clients with a range of nutritious fresh food.

landfill each year is staggering, in fact lovefoodhatewaste.co.nz estimate the volumes involved fruit and vegetables. annually are around 122,157 tonnes, The team enjoy delivering food boxes to our eaten.

Kiwiharvest collect food from donors and deliver it free of charge to charities around Auckland thereby minimising the amount of good food which goes to waste and benefiting the recipients with a free delivery of quality fresh food for distribution to needy families.

Our weekly delivery by the friendly Kiwiharvest team is made up into boxes by our Mentoring Team for delivery to families identified as

For the Genesis team this relationship allows us to benefit the young people we work with by providing their family with nutritious food and The amount of food Kiwis send to some temporary relief from what is often a tight household budget. Providing a variety of food items some of which may otherwise be a challenge for stretched budgets such as fresh

most of which could have been clients and look forward to continuing our relationship with the awesome team at Kiwiharvest.



# Auditor's Report





#### RSMHaves Audit

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#### Independent Auditor's Report

#### To the trustees of Genesis Youth Trust

#### **Opinion**

We have audited the consolidated and separate financial statements of Genesis Youth Trust and its subsidiaries (the group), which comprise:

- the consolidated and separate statement of financial position as at 30 June 2017;
- the consolidated and separate statement of comprehensive revenue and expense for the year then
  ended:
- · consolidated and separate statement of changes in net assets/equity;
- · consolidated and separate statement of cash flows for the year then ended; and
- the notes to the consolidated and separate financial statements, which include significant accounting
  policies.

In our opinion, the accompanying consolidated and separate financial statements on pages 5 to 15 present fairly, in all material respects, the financial position of the group and Genesis Youth Trust as at 30 June 2017, and its financial performance and its cash flows for the year then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the consolidated and separate financial statements* section of our report.

We are independent of the group in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Our firm has formatted the consolidated and separate financial statements of the group to which our audit opinion relates, working from completed records of the group, which we have audited. We have had no involvement in the compilation of those records or the entries they contain. Except in these regards, and other than in our capacity as auditor, we have no relationship with, or interests in, the group or any of its subsidiaries.

#### Other information

The trustees are responsible for the other information. The other information comprises the Directory, Trustee Report and Statement of Responsibility for Consolidated and Separate Financial Statements (but does not include the consolidated and separate financial statements and our auditor's report thereon), which we obtained prior to the date of this auditor's report. Our opinion on the consolidated and separate financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon.



In connection with our audit of the consolidated and separate financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the consolidated and separate financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Responsibilities of trustees for the consolidated and separate financial statements

The trustees are responsible, on behalf of the Genesis Youth Trust, for the preparation and fair presentation of the consolidated and separate financial statements in accordance with Public Benefit Entity Standards Reduced Disclosure Regime, and for such internal control as the trustees determine is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and separate financial statements, the trustees are responsible, on behalf of the Genesis Youth Trust and group, for assessing the Genesis Youth Trust's and group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless those charged with governance either intend to liquidate the Genesis Youth Trust and group or to cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the consolidated and separate financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of this consolidated and separate financial statements. A further description of the auditor's responsibilities for the audit of the consolidated and separate financial statements is located at the XRB's website at:

https://xrb.govt.nz/Site/Auditing Assurance Standards/Current Standards/Page7.aspx

#### Who we report to

This report is made solely to the trustees, as a body. Our audit has been undertaken so that we might state to the trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the trust, and the trustees' members as a body, for our work, for this report, or for the opinions we have formed.

RSM

RSM Hayes Audit Auckland 13 November 2017

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# Statement of Revenue & Expenses

#### **GENESIS YOUTH TRUST**

Consolidated and Separate Statement of Comprehensive 'Revenue and Expense For the year ended 30 June 2017

	Notes	2017 Group	2017 Parent	2016 Parent
Revenue from non-exchange transactions	13	1,586,246	1,586,246	969,559
		1,586,246	1,586,246	969,559
Expenses		, ,	-,,	,
Audit		3,976	3,976	4,500
Bank Charges		318	318	422
Building Rent Expenses		33,321	33,321	70,253
Catering		723	723	654
Computer Support		19.077	19.077	21.126
Consultancy Fees		,,,,,,	. ,	15,171
Depreciation	9	25,600	25,600	26,454
Insurance		8,413	8,413	8,790
Loss on Disposal of Assets		435	435	.,
Rent Expense		33,631	33,631	
Office Supplies		9,770	9,770	15,852
Professional Development & Training		1,684	1.684	11,307
Programme Expenses		21,651	21,651	12,570
Promotional Costs		1,245	1,245	,
Relocation expenses		7,823	7,823	
Social Bonds Expenses		322,161	252,161	
Staff Recruitment Cost		1,465	1,465	229
Staff Related Cost		1,091,823	1,091,823	858,616
Subscription		52	52	391
Supervision Costs		6.210	6.210	5,007
Telecommunications		14,724	14,724	14,876
Trustee Expenses		915	915	2,388
Vehicle Expenses		14,548	14,548	23,126
Total expenses		1,619,565	1,549,565	1,091,732
Finance income		5,080	5,080	17,161
Finance costs				(1,245)
Net finance costs		5,080	5,080	15,916
Net surplus for the year		(28,239)	41,761	(106,257)
Other comprehensive revenue and expense				
Total comprehensive revenue and expense for the year		{28,239)	41,761	{106.257}

These financial statements should be read in conjunction with the notes to the consolidated and separate financial statements.

RSM

## Financial Positon

#### **GENESIS YOUTH TRUST**

Consolidated and Separate Statement of Financial Position As at 30 June 2017

	Notes	2017	2017	2016
		Group	Parent	Parent
ASSETS				
Current assets				
Cash and cash equivalents	6	390,898	390,898	304,266
Receivables from exchange transactions	7	6,929	76,929	42,962
Receivables from non-exchange transactions	7			1.594
	_	397,826	467,826	348,822
Noncurrent assets				
Property, plant and equipment	9	55,929	55,929	76,318
TOTAL ASSETS	-	453,755	523,755	425,140
LIABILITIES				
Current liabilities				
Payables from exchange transactions	11	96,374	96,374	28,878
Payables from non-exchange transactions	11	10,494	10,494	
Employee benefits	12	35,268	35,268	47,801
Income In advance		1,226	1,226	9,829
TOTALLIABILITIES	_	143,362	143,362	86,508
TOTAL NET ASSETS	-	310,393	380,393	338,632
Equity				
Accumulated comprehensive revenue and expense	_	310,393	380,393	338,632

For and on behalf of the Trustees:

9 November 2017

Date

9 November 2017

Date

These financial statements should be read in conjunction with the notes to the consolidated and separate financial statements.

## Statement of Cash Flows

#### **GENESIS YOUTH TRUST**

Consolidated and Separate Statement of Cash Flows

	Notes	2017	2017	2016
CASH FLOWS FROM OPERATING ACTIVITIES		Group	Parent	Parent
Receipts from grants and donations Interest received		1,129,365 5,080	1,129,365 5,080	922,871 17,160
Payments to suppliers and employees  Net cash inflow/(outflow) from operating activities		(1,042,167) 92,278	<u>(1,042,167)</u> <b>92,278</b>	<u>(1,042,775)</u> <b>(102,744)</b>
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchase of property, plant and equipment Net cash Inflow/(ou!How) from investing activities		(5,646) (5,646)	(5,646) (5,646)	(37,338) (37,338)
Net increase/(decrease) in cash and cash equivalents Cash and cash equivalents at 1 July		86,632 304,266	86,632 304,266	<u>(140,082)</u> 444,348
Cash and cash equivalents at 30 June	6	390,898	390,898	304,266

A full Audited Financial Report, including notes to the Consolidated and Separate financial Statements for the year ended 30 June 2017, is available on Genesis Youth Trust's Website genesisyouthtrust.org.nz/Resources

These financial statements should be read in conjunction with the notes to the consolidated and separate financial statements.

RSM

### Children and Young Persons Charter

#### WHATYOUWANT FROMGENESIS

To be treated fairly
To be honest to you
To respect you
To trust you
To get to know you
To listen to you
To respect your privacy
To keep you safe
To involve you
To make things happen
when they should
To put you in touch
with the right people
To be careful about

#### OUR PLEDGE TO YOU

That we will take you seriously
That we will listen to you
That we will get to know you
That we will respect your privacy
That we will work with you and your world
That we will help keep you safe, at home and at Genesis
That we will do everything we can to help you
To we will involve you in all areas of our work with you
That we will follow our values and keep our word to you
That we will connect you with the right people
That we will keep all your information safe



**Acknowledgement** 

Genesis Youth Trust would like to express our sincere gratitude to our sponsors and supporters who help us to continue

**Driving Positive Change**